

# Customer Survey: City of Roseburg Finance Department

This department is committed to serving the Roseburg Community. Please take a few minutes to let us know what you think about the service you received.

*Cheryl Guyett, Finance Director (541) 672-7701*

Comments/Suggestions

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Date of Visit \_\_\_\_\_

Purpose of Visit \_\_\_\_\_

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	Exceeded Expectations	Met Expectations	Below Expectations
Staff was Courteous	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Response was timely	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff was Knowledgeable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Desired Information Obtained	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Impression	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

To assist us in the future, please include your name, address, and phone. (Optional)

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_

Zip \_\_\_\_\_ Phone(    ) \_\_\_\_\_

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**Thank You**